



REMOTE RISK Services

VISUAL ALARM MONITORING



KEEPING A **HAWK'S-EYE** ON WHATS IMPORTANT TO YOU

WHAT WE DO

Remote Risk 24/7 is a fully functional and security approved Off site Video Control Room at our Quantum CCTV head office in River Horse Valley, Avoca, Durban.

Our trained operators perform live monitoring in real time through our client's CCTV camera systems network to randomly look over sensitive zones such as **Loading areas, High value stock & equipment, Guarding operations, Support to night shift controls, Health & Safety protocols and many more applications.**

We provide daily/weekly and monthly reporting schedules which are fully customised as per the client's requirements and protocols. Once employees and guards on site are aware of our monitoring presence, they not only feel safer, but also know that they can be caught if they are involved in any unwanted or illegal actions. We currently look after over 150 client operations, during 12hour and 24/7 monitoring cycles.

HOW WE DO IT

- We utilise a clients existing fibre/telecom network to relay video streams back to our control command centre, we can, through our partner company Tech5, partition the incoming fibre optic line to allocate the exact requirements for the video feed. Many client's fibre is quiet after hours, so the streaming does not affect the clients' network infrastructure and daily bandwidth.
- We install dedicated Fibre Optic, Wireless or Microwave links through our approved partners should there be any concerns with a shared network or further exacting security concerns, we would then enter a contract on the new (ISP) line rental to be included in the remote support contract.
- We look after many businesses and operational depot's in remote areas via VSAT satellite connectivity and could assist with your area depot monitoring in outer lying areas, keeping an eye on these critical operations.
- We have redundancy and failover systems in place from fibre all the way to VSAT support, so we (and your camera streaming) are never down!

We customise the monitoring solution and work on the exact needs and expectations to finalise a workable offering with added value. Standard pricing model excludes any new connectivity installations that may be required at the transmission end, this is to be surveyed and quoted on separately.



Contact Us



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LET US
KEEP AN EYE
ON YOUR BUSINESS
INTERESTS WHEN
YOU CANNOT.

Approved and compliant with the below security regulatory bodies.

Associated companies:

